Group Visit Guidelines

We are looking forward to welcoming your group to the Rubin Museum of Art!

In order to ensure that you have the best possible experience, please read and review the following guidelines before your scheduled reservation.

Tour Guidelines

- Advance payment is required for all guided group tours and self-guided visits.
- Headcount must be confirmed, at the latest, 48 hours in advance of your visit.
- Cancellation must be made three business days prior to your scheduled visit or be subject to a cancellation fee.
- Food, beverages, and phone calls are prohibited in the galleries.
- Photography for personal use is allowed in the galleries, provided that no flash or external light sources are used. In cases where the Museum is obligated to prohibit photography of certain objects, those items will be clearly marked as such.
- Please use pencil or other dry media to write or draw in the galleries.
- Any group arriving more than 15 minutes late cannot be guaranteed its scheduled guided tour. If your group anticipates a late arrival, please contact the Admissions Desk at 212-620-5000 x205.

Cafe Guidelines

- Group reservations are available to groups of 10 people or more. All other groups are encouraged to order at the café counter and select any open tables available for use.
- Groups who have a reservation at Café Serai are encouraged to submit a pre-order from our group platter menu to our Café Manager at least one week before your scheduled reservation.
- With advanced notice, birthday cakes are allowed for groups providing a pre-order for their group. The group owns full responsibility of holding, presenting, and cutting the cake within the reserved section. Candles are prohibited. Please plan to supply your own cake cutter and paper plates.
- Other than groups approved to bring in a cake, outside catering or additional food and beverages are prohibited.
- Signage, promotional material, and decorations cannot be displayed within your reserved area of Café Serai or elsewhere in the Museum. We will prepare table reservation signage to identify your reserved area.